

## **Ambassadors Committee**

David Jordan, Co-Chairman David King, Co-Chairman

Mission: To act as the customer service arm of The Chamber and to organize networking activities and special events, as well as encourage existing and new member involvement.

## Goals:

- Increase retention by involving new and existing members (90% Retention Target).
- Offer numerous networking opportunities throughout the year.
- Help members celebrate successes and assist start-up businesses with publicity.
- Welcome new members to The Chamber and educate them regarding the benefits of membership.

## Action Steps:

- Coordinate monthly Business After Hours events.
- Coordinate and manage the Annual MEGA After Hours.
- Coordinate "greeters" for Business After Hours events.
- Coordinate two "ice breaker" activities at selected Business After Hours events.
- Initiate personal contact with all new members within one month of join date.
- Coordinate and attend ribbon cutting events and other special events for members.
- Organize and host the annual New Member Breakfast.
- Recognize the Ambassador of the Quarter and the Year.

- Coordinate Quarterly AM Power Hours networking meetings.
- Coordinate 4 Chamber SurPrize Patrol events annually.
- Create a specific plan for touching members during the year.
- Recognize new members at Business After Hours by providing yellow ribbons to wear with name tags.
- Recruit new Ambassadors.
- Recognize potential members at BAH by providing red ribbons w/nametags.
- Develop additional benefits and recognition for Ambassadors.